

Transfers

We receive your request to transfer and send you:

- Statement of Value
- Transfer Payment Form



You consider the information sent to you. If you want to go ahead, you need to:

- contact the receiving company and ask them to send us:
 - their bank details
 - confirmation they will accept the transfer
 - a copy of their HMRC registration certificate
- complete and return the Transfer Payment Form to us



Once we have received everything we need, we make payment normally within 7 days:

- by Bankers' Automated Clearing System (BACS)
- it can take a further 5 days for funds to reach an account

We will send you and the receiving company written confirmation this has happened.

If you would like more information, please contact us:

Website www.equitable.co.uk

Address Equitable Life
Walton Street
Aylesbury
Bucks
HP21 7QW

Telephone 0330 159 1530 or +44 1296 386242 if you live abroad

Fax 0845 835 5765 or +44 1296 386243 if you live abroad

Email enquiries@equitable.co.uk

You should be aware that sending information by email is not always secure.

For security reasons, we may not always be able to respond by email.

We are open from 09:00 until 17:00 Monday to Friday.

Before you make any financial decisions about your retirement savings, we recommend that you seek free impartial guidance or financial advice.